Disability Related Resources

Section Purpose

A broad array of resources and contacts, listed by subject headings, that One-Stop systems can use for guidance, questions, and identification of additional resources for meeting the needs of customers with disabilities.
Resource Section

To be able to comprehensively assist people with disabilities in meeting their employment and training needs, it is helpful for One-Stop staff to become familiar not only with the resources readily available within the One-Stop system, but to also find out what other resources are available in the local area, regionally, and nationally. There is an amazing amount of information and assistance available on disability related topics, much of it publicly funded and provided at little or no cost.

The purpose of this section is to provide a comprehensive listing of resources on a wide variety of disability related topics, so that One-Stop systems can have access to resources, information, and assistance beyond what is easily and readily available within the One-Stop system, and contained in this manual. By having this information, One-Stop staff can:

• get assistance and answers to questions concerning how to meet the needs of people with disabilities
• become aware of resources outside the One-Stop system that customers with disabilities can be linked with, and that One-Stop systems can collaborate with to provide comprehensive, quality service to customers with disabilities.

The topics are arranged by subject area. Most listings are of national resources and organizations. In some cases, information is provided on how to find state and local contacts for national organizations and agencies. Also, through contact with any of these national organizations, they may be able to assist with information on resources in your local area. This list does not pretend to be absolutely comprehensive, and significant resources have undoubtedly been excluded, but it is at least a strong starting point.

Source for state resources:
The National Information Center for Children and Youth with Disabilities maintains a listing on their web site of disability resources by state. These resources are for both adults and youth. This listing can be accessed at: www.nichcy.org/states.htm

NICHCY can also be contacted by phone at: (800) 695-0285, and by e-mail at: nichcy@aed.org

Disability Information on the Web
There is a tremendous amount of information on disability related issues on the internet. Given the volume of information on the web, the biggest challenge can often be quickly finding what you are looking for. To assist with this challenge, this manual attempts to provide links on virtually every topic covered, both in the resource section and within the text on various topics. We recognize that there many other sources of quality information on the web besides those we've included. The following five web sites contain comprehensive listings of links for disability information on the web. When looking for additional information, these are good places to start.

• Cornucopia of Disability Information: www.codi.buffalo.edu
• The Disability Link Barn: www.accessunlimited.com/link1.html
• Disability Resources on the Internet: www.disabilityresources.org
• Untangling the Web: www.icdi.wvu.edu/others.htm#g13
• WebABLE:www.webable.com
AMERICANS WITH DISABILITIES ACT & OTHER LEGAL INFORMATION

Regional Resources

National Association of Protection and Advocacy Systems, Inc.
900 Second Street, N E, Suite 211
Washington, DC 20002
Voice: (202) 408-9514
Fax: (202)408-9520
Web site: www.protectionandadvocacy.com
This is the national association for the Protection and Advocacy (P & A) Systems, which are federally mandated to protect the rights of persons with disabilities through legally-based advocacy. There is a P & A in every state and territory. The location of the P & A in your local area can be found by contacting NAPAS; a listing is also available on the web site. P & A’s can be helpful resources when questions arise concerning the ADA and other disability-related legal issues.

Disability and Business Technical Assistance Centers (DBTACs)
Web site: www.adata.org/index-dbtac.html
Voice/TTY: (800) 949-4232 (will connect with your regional DBTAC)
Ten federally-funded regional centers that provide information, training, and technical assistance to employers, people with disabilities, and other entities concerning the ADA. The purpose of the centers is to act as a central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. DBTACs can be a helpful resource for ensuring accessibility in One-Stop service delivery, as well as in the development of accommodations for employment.

Region 1 (CT, ME, MA, NH, RI, VT)
New England DBTAC
Adaptive Environments Center, Inc.
374 Congress Street, Suite 301
Boston, MA 02210
Voice/TTY: (617) 695-0085
Fax: (617) 482-8099
E-mail: adaptive@adaptenv.org
Web site: www.adaptenv.org

Region 2 (NJ, NY, PR, VI)
Northeast DBTAC
United Cerebral Palsy Associations of New Jersey
354 South Broad Street
Trenton, NJ 08608
Voice: (609) 392-4004
TTY: (609) 392-7044
Fax: (609) 392-3505
E-mail: dbtac@ucpanj.org
Web site: www.disabilityact.com

Region 3 (DE, DC, MD, PA, VA, WV)
Mid-Atlantic DBTAC
TransCen, Inc.
451 Hungerford Drive, Suite 607
Rockville, M D 20850
Voice/TTY: (301) 217-0124
Fax: (301) 217-0754
E-mail: adainfo@transcen.org
Web site: www.adainfo.org

Region 4 (AL, FL, GA, KY, NC, SC, MS, TN)
Southeast DBTAC
United Cerebral Palsy Association, Inc.
Center for Rehabilitation Technology at Georgia Tech
490 Tenth Street
Atlanta, GA 30318
Voice/TTY: (404) 385-0636 (V/TTY)
Fax: (404) 385-0641 (Fax)
E-mail: se-dbtac@mindspring.com
Web site: www.sedbtac.org
NATIONAL RESOURCES

General ADA Information

ADA Technical Assistance Program.
Voice: (800) 949-4232
Web site: www.adata.org

A federally funded network of grantees that provide information, training, and technical assistance to businesses and agencies with duties and responsibilities under the ADA and to people with disabilities with rights under the ADA.

Disability Rights Education & Defense Fund, Inc.
2212 Sixth Street
Berkeley, CA 94710
Voice/TTY: (510) 644-2555
Fax: (510) 841-8645 fax
ADA Hotline (Voice/TTY): 1-800-466-4232
E-mail: dredf@dredf.org
Web site: www.dredf.org

General information and resources on the ADA and legal rights of people with disabilities.
Job Accommodation Network (JAN)
West Virginia University
P.O. Box 6080
Morgantown, West Virginia 26506-6080
Accommodation Information (Voice / TTY):
(800) 526-7234
ADA Information (Voice / TTY):
(800) 232-9675
Fax: (304) 293-5407
E-mail: jan@icdi.wvu.edu
Web site: http://janweb.icdi.wvu.edu

ADA documents available at:
http://janweb.icdi.wvu.edu/Kinder/
Information and assistance on questions related to the ADA and accommodations. Web site also has extensive links to other sources of disability information.

Office of Disability Employment Policy
United States Department of Labor
1331 F Street, N.W., Suite 300
Washington, DC 20004
Tel: (202) 376-6200
TTY: (202) 376-6205
Fax: (202) 376-6219
E-mail: info@pcepd.gov
Web site: www.pcepd.gov

Federal department whose mission is to promote employment of people with disabilities. Has wide variety of publications and resources on the ADA.

U.S. Department of Justice ADA Hotline
Voice: (800) 514-0301
TTY: (800) 514-0383
Web site: www.usdoj.gov/crt/ada/adahom1.htm
Call to obtain answers to general and technical questions about the ADA and to order technical assistance materials. Web site contains extensive materials and resources.

Information on ADA requirements affecting employment:
Equal Employment Opportunity Commission (EEOC)
1801 L Street
Washington, DC 20507
Voice: (800) 669-4000
TTY: (800) 669-6820
Fax: (513) 791-2954
Web site: www.eeoc.gov
ADA information and information on how to file complaints.

EEOC Publications
Publications Information Center
P.O. Box 12549
Cincinnati, OH 45212-0549
Voice: (800) 669-3362
TTY: (800) 800-3302
Free booklets on regulations and guidelines for the ADA.
Web site for publications: www.eeoc.gov/eeoinfo.html

Information about ADA requirements affecting transportation:
Department of Transportation
400 Seventh Street SW
Washington, DC 20590
Voice: (202) 366-4011; TTY: (202) 366-2979
Fax: (202) 366-7951
Web site: www.dot.gov
A variety of information on regulations and resources concerning transportation for people with disabilities.
Federal Transit Administration
TCR-1, Room 7412
Office of Civil Rights
400 7th Street, SW
Washington, DC 20590

ADA Assistance Line for information, questions and complaints about transportation
Voice: (202) 366-366-0153 or (888) 446-4511
TTY/Federal Information Retrieval Service:
(800) 877-8339
Web site: www.fta.dot.gov/office/civ.htm

A good source for determining the rights of people with disabilities concerning public transportation, including the regulations concerning paratransit systems.
Note: FTA has information on grants for assisting people with low incomes (including people with disabilities) with transportation. This information is available at:
www.fta.dot.gov/wtw/uoft.html

Information about ADA requirements for accessible design in new construction and alterations:

U.S. Architectural and Transportation Barriers Compliance Board
1331 F Street NW, Suite 1000
Washington, DC 20004-1111
Voice: (800) USA-ABLE (872-2253)
TTY: (800) 993-2822
Voice/TTY: (202) 272-5434
Fax: (202) 272-5447
Web site: www.access-board.gov
E-mail:
• General information: info@access-board.gov
• Technical assistance questions: ta@access-board.gov
• Information on enforcement of the Architectural Barriers Act, or to file a complaint under that Act: enforce@access-board.gov
• To order publications: pubs@access-board.gov
• For information on Board training activities: training@access-board.gov

Information about ADA requirements affecting telecommunications:

Federal Communications Commission
1919 M Street NW
Washington, DC 20554

Documents and Questions
Voice: (202) 418-0190
TTY: (202) 418-2555

Legal Questions
Voice: (202) 418-2357
TTY: (202) 418-0484

Complaints and Enforcement
Voice: (202) 632-7553
TTY: (202) 418-0485
Web site: www.fcc.gov
ACCOMMODATIONS & ASSISTIVE TECHNOLOGY

Local and Regional Resources

State Assistive Technology Projects
Each state has a federally funded assistive technology program. These programs vary in their available information and services; however, they can all help identify local assistive technology ideas and resources. Contact information for each state is available at the following web site: www.resna.org/taproject/at/statecontacts.html or by calling RESNA:
Voice: (703) 524-6686
TTY: (703) 524-6639
E-mail: resnaTA@resna.org

Disability and Business Technical Assistance Centers (DBTACs)
Web site: www.adata.org/index-dbta.html
Voice/TTY: (800) 949-4232 (will connect with your regional DBTAC)
There are 10 federally funded regional DBTACs which provide information to businesses, people with disabilities, and others on accommodation and accessibility issues, as well as other ADA information. A full listing of DBTACs is contained in the resource section under “Americans with Disabilities Act and Other Legal Information”.

National Resources

ABLEDATA: The National Database of Assistive Technology Information
8401 Colesville Road, Suite 200
Silver Spring, MD 20910-3319
Voice/TTY: (800) 227-0216; (301) 608-8998
Web site: www.abledata.com

A federally-funded project whose primary mission is to provide information on assistive technology and rehabilitation equipment. This project’s web site contains a database of 25,000 products and devices. ABLEDATA information specialists will also provide in-depth help over the telephone.

Alliance for Technology Access
2175 East Francisco Boulevard, Suite L
San Rafael, CA 94901
Voice: (800) 455-7970 or (415) 455-4575
TTY: (415) 455-0491
E-mail: atainfo@ataccess.org
Web site: www.ataccess.org

ATA is dedicated to increasing the use of standard, assistive, and information technologies for people with disabilities. Has a variety of resources, including a library, to help identify appropriate technology. Publisher of Computer and Web Resources for People with Disabilities, a comprehensive guide.

Apple Computer Inc., Worldwide Disability Solutions Group (WDSG)
Apple Technologies
1 Infinite Loop
Cupertino, CA 95014
Voice: (800) 776-2333
Web site: www.apple.com/education/k12/disability

The Worldwide Disability Solutions Group works to identify the computer-related needs of individuals with disabilities and ensure that Apple computers have built-in accessibility features. The web site contains information on making Apple computers fully accessible for people with disabilities, including shareware and freeware that can be downloaded.
assitivetech.net
Center for Rehabilitation Technology
College of Architecture
Georgia Institute of Technology
490 10th Street, NW
Atlanta, GA  30332-0156
Voice/TTY: (404) 894-4960
Web site: www.assistivetech.net

An online information resource providing up-to-date information on assistive technologies, adaptive environments and community resources. Has a comprehensive listing of assistive technology, and also information specialists available to assist with questions about assistive technology.

Computer/Electronic Accommodations Program (CAP)
Department of Defense
5111 Leesburg Pike, Suite 810
Falls Church, VA  22041
Voice: 703-693-5160
TTY: 703-693-6189
Fax: 703-681-9075
E-mail: cap@tma.osd.mil
Web site: www.tricare.osd.mil/cap

The CAP program is considered to be a model program for accommodating employees with disabilities. This program is focused on accommodating employees with disabilities in the Department of Defense and other Federal agencies, but also has information and resources that are also useful to any individual or employer. The program has a technology evaluation center with several accessible electronic work stations. This center is open to visitors.

IBM Accessibility Center
IBM Corporation
1133 Westchester Avenue
White Plains, NY 10604
Voice: (800) 426-4832
TDD: (800) 426-4833
E-mail: snsinfo@us.ibm.com
Web site: www-3.ibm.com/able

The Center responds to requests for information on how IBM products can help people with a wide range of disabilities use personal computers. While the Center cannot diagnose or prescribe an assistive device or software, it provides free information on possible solutions and organizations to contact for more details. The web site includes product information, a screen magnifier program, and a screen reader program.

Job Accommodation Network (JAN)
West Virginia University
P.O. Box 6080
Morgantown, West Virginia  26506-6080
Accommodation Information (Voice / TTY): (800) 526-7234
ADA Information (Voice / TTY): (800) 232-9675
Fax: (304) 293-5407
E-mail: jan@icdi.wvu.edu
Web site: http://janweb.icdi.wvu.edu

Federally-funded free information and consultation service on job accommodations and related information. JAN’s web site has a searchable online database (SOAR) which can be used to research accommodation options. JAN also has consultants available by phone, who can assist in identifying possible accommodations.

National Business & Disability Council
201 I.U. Willets Rd
Albertson, NY 11507
Voice: (516) 465-1515
Information hot line: (516) 465-1519
Fax: (516) 465-3730
Web site: www.business-disability.com

The National Business & Disability Council (NBDC) is a resource for businesses on integration of individuals with disabilities into the workforce. Among the services of NBDC is an information hotline to answer questions on accessibility issues.
Prentke Romich Company
1022 Heyl Road
Wooster, OH 44691
Voice: (800) 262-1984
Fax: (330) 263-4829
Web site: www.prentrom.com
A manufacturer of augmentative communication devices for people with disabilities, Prentke Romich has a guide for funding assistive technology available at its web site.

RESNA (Rehabilitation Engineering and Assistive Technology Society of North America)
1700 N. Moore Street, Suite 1540
Arlington, VA 22209-1903
Voice: (703) 524-6686
TTY: (703) 524-6639
E-mail: natloffice@resna.org
Web site: www.resna.org
A membership organization of people who are interested in how technology can help people with disabilities achieve their goals. RESNA has a variety of publications and resources. Web site includes a list of assistive technology professionals by state.

TechConnections
490 Tenth St. NW
Atlanta, GA 30318
Voice/TTY: (877) TEK-SEEK (877-835-7335)
E-mail: techconnections@crt.gatech.edu
Web site: www.techconnections.org
Tech Connections is a national dissemination project designed to increase the utilization of existing and emerging assistive technology, with a particular focus on employment. Web site has a variety of information and resources. Information and referral specialists are available to answer questions at no charge. Also has a monthly newsletter.

Technology Access Program (TAP)
Department of Communication Arts
Gallaudet University
800 Florida Avenue, NE
Washington, DC 20002-3695
Voice/TTY: (202) 651-5257
Fax: (202) 651-5476
Web site: http://tap.gallaudet.edu
Research group focusing on technologies and services that eliminate communication barriers traditionally faced by deaf and hard of hearing people. Web site contains a variety of information on telecommunications for people who are deaf and hard of hearing. Software can be downloaded from web site which assists with eliminating communication barriers.

Trace Research & Development Center
S-151 Waisman Center, 1500 Highland Avenue
University of Wisconsin-Madison
Madison, WI 53705-2280
Voice: (608) 262-6966
TTY: (608) 262-5408
E-mail: info@trace.wisc.edu
Web site: http://trace.wisc.edu
Engineers technological access solutions, and has a variety of information and resources on assistive technology.

Virtual Assistive Technology Center
Web site: www.at-center.com
The purpose of the VATC is to put computers within reach of individuals with disabilities. The web site contains a variety of freeware and shareware that can be downloaded to help people with disabilities use computers. The web site also contains information, publications, a message board, and links to related web sites. VATC also publishes a newsletter on assistive technology.
**ADVOCACY**

Self Advocates Becoming Empowered  
P.O. Box 105CI  
New Fairfield, CT  06812  
Web site: www.sabeusa.org  

National self-advocacy organization. Self-advocacy is the name commonly given to the movement of people with mental retardation and other developmental disabilities who speak up for themselves and make their own decisions. Terms often connected with this evolving initiative are increased “control”, “empowerment”, and “self-determination”. Many trainings, support groups, and other opportunities are available.  
A self-advocacy bibliography is available at: http://thearc.org/misc/sabib.html

TASH (formerly the Association for Persons with Severe Handicaps)  
29 W. Susquehanna Ave., Suite 210  
Baltimore, MD  21204  
Voice: (410) 828-8274  
TTY: (410) 828-1306  
E-mail: info@tash.org  
Web site: www.tash.org  

National disability advocacy organization

**AUTISM**

Autism National Committee  
635 Ardmore Avenue  
Ardmore, PA  19003  
Web site: www.autcom.org  

A national think tank advancing research, understanding, and positive relationship and communication-based approaches to assisting children and adults with autism.

Autism Society of America  
7910 Woodmont Avenue, Suite 300  
Bethesda, MD  20814  
Voice: (301) 657-0881; (800) 328-8476 x150  
Fax: (301) 657-0869  
Web site: www.autism-society.org  

Provides basic information and referral, as well as updates on autism research and advocacy efforts.

Indiana Institute on Disability and Community  
Indiana Resource Center for Autism  
Indiana University  
2853 East 10th Street  
Bloomington, IN  47408-2601  
Voice: (812) 855-6508  
TTY: (812) 855-9396  
Fax: (812) 855-9630  
E-mail: prattc@indiana.edu  
Web site: www.isdd.indiana.edu/~irca  

Provides training, technical assistance, and information on meeting the needs of individuals with autism.
BLIND & VISUALLY IMPAIRED

State Agencies for the Blind and Visually Impaired

Each state has a public agency to meet the needs of the blind and visually impaired. This agency is a component of the public Vocational Rehabilitation system. A listing of the agencies for the blind and visually impaired for all states and territories is available at the following web site: www.nchrtm.okstate.edu/pages/state_VR.html

American Council of the Blind
1155 15th Street N.W., Suite 720
Washington, DC 20005
Voice: (800) 424-8666; (202) 467-5081
E-mail: info@acb.org
Web site: www.acb.org

State affiliates listed at:
www.acb.org/Affiliates/index.html

National membership organization of blind and visually impaired people. Services include toll-free information and referral on all aspects of blindness, and consultation with industry regarding employment of blind and visually impaired individuals.

American Foundation for the Blind (AFB)
11 Penn Plaza, Suite 300
New York, NY 10001
Voice: (800) 232-5463
Fax: (212) 502-7777
TTY: (212) 502-7662
E-mail: afbinfo@afb.net
Web site: www.afb.org

National resource for people who are blind or visually impaired, the organizations that serve them, and the general public. Among services are production and distribution of Talking Books and other audio materials.

The Lighthouse Information & Resource Service
111 East 59th Street
New York, NY 10022
Voice: (800) 829-0500
Fax: (212) 821-9707
TTY: (212) 821-9713
E-mail: info@lighthouse.org
Web site: www.lighthouse.org

Information and resources for people who are blind and visually impaired. Publications include a catalog of products to assist individuals.

National Braille Press
88 St. Stephen Street
Boston, MA 02115
Voice: (617) 266-6160; (800) 548-7323
Fax: (617) 437-0456
E-mail: orders@nbp.org
Web site: www.nbp.org

Can transcribe material into alternate formats for people with visual disabilities. Maintains extensive library of Braille publications.

National Federation of the Blind
1800 Johnson Street
Baltimore, MD 21230
Voice: (410) 659-9314
E-mail: epc@roudley.com
Web site: www.nfb.org

State chapters listed at: www.nfb.org/chapsite.htm
Professional divisions listed at:
www.nfb.org/nfbdvlst.htm

A consumer and advocacy membership organization, offering extensive information regarding the blindness field including the latest technology & devices. Services include:
• “Jobline” (national employment listings via phone)
• “Newsline” (free talking newspaper service).

One-Stop Centers may find it useful to contact their state chapter to learn about services for the blind in their local area.
National Library Services for the Blind & Physically Handicapped
The Library of Congress
1291 Taylor Street N.W.
Washington, DC 20542
Voice: (800) 424-8567; (202) 707-5100
TTY: (202) 707-0744
E-mail: nls@loc.gov
Web site: www.loc.gov/nls
NLS administers a free library program of Braille and recorded materials circulated to eligible borrowers through a network of cooperating libraries.

Recording for the Blind and Dyslexic
The Anne T. MacDonald Center
20 Roszel Road
Princeton, NJ 08540
Voice: (800) 221-4792; (609) 452-0606
E-mail: custserv@rfbd.org
Web site: www.rfbd.org
This organization maintains an over 77,000-title library of taped textbooks, reference and professional materials for people who cannot read standard print because of a disability. Materials are inexpensive.

Sensory Access Foundation
1142 West Evelyn Avenue
Sunnyvale, CA 94086
Voice: (408) 245-7330
Fax: (408) 245-3762
TTY: (408) 245-1001
Web site: www.sensoryaccess.com
Information and resources for assisting people who are blind or visually impaired to succeed in employment. Includes assistance on identifying appropriate assistive technology.

CEREBRAL PALSY

United Cerebral Palsy Associations, Inc.
1660 L Street N.W.; Suite 700
Washington, DC 20036
Voice/TTY: (800) 872-5827
Voice: (202) 776-0406
TTY: (202) 973-7197
Fax: (202) 776-0414
E-mail: ucpanatl@ucpa.org
Web site: www.ucpa.org
Information and referral services on cerebral palsy and other disabilities. Has extensive information on a wide variety of topics specific to cerebral palsy, as well as general disability information. UCP has many state chapters and affiliates. In determining what services are available locally for individuals with cerebral palsy, One-Stop Centers may wish to contact their local UCP affiliate.

CYSTIC FIBROSIS

Cystic Fibrosis Foundation
6931 Arlington Road
Bethesda, Maryland 20814
Voice: (301) 951-4422 or (800) FIGHT CF (344-4823)
Fax: (301) 951-6378
E-mail: info@cff.org
Web site: www.cff.org
Resources, information and referral on cystic fibrosis
DEAF & HARD OF HEARING

Alexander Graham Bell Association for the Deaf
3417 Volta Place N.W.
Washington, DC 20007
Voice/TTY: (202) 337-5220
E-mail: info@agbell.org
Web site: www.agbell.org
National membership organization. Provides information and referral for people who are deaf and hard of hearing.

National Association of the Deaf
814 Thayer Avenue
Silver Spring, MD 20910-4500
Voice: (301) 587-1788 Voice
TTY: (301) 587-1789 TTY
Fax: (301) 587-1791 FAX
E-mail: NADinfo@nad.org
Web site: www.nad.org
Information and referral source for people who are deaf and hard of hearing. Services and information are available on a variety of topics including closed-captioning, interpreter services, deafness-related information and publications, and legal assistance.

National Deaf Education Network and Clearinghouse
Laurent Clerc National Deaf Education Center
Gallaudet University
800 Florida Avenue, N.E.
Washington, DC 20002-3695
TTY/Voice: (202) 651-5340
E-mail: Clerccenter@gallaudet.edu
Web site: http://clerccenter.gallaudet.edu/clearinghouse/index.html
Information and referral source for people who are deaf and hard of hearing. Has numerous publications and resources available on a wide variety of topics.

National Technical Institute for the Deaf
Rochester Institute of Technology
Lyndon Baines Johnson Building
Center on Employment
52 Lomb Memorial Drive
Rochester, NY 14623-5604
Voice/TTY: (716) 475-6219
Fax: (716) 475-7570
E-mail: ntidcoe@rit.edu
Web site: www.rit.edu/~435www/
Has variety of information and materials on employment of individuals who are deaf and hard of hearing, including information for employers.

Registry of Interpreters for the Deaf
8630 Fenton Street, Suite 324
Silver Spring, MD 20910
Voice/TTY: (301) 608-0050
Fax: (301) 608-0508
E-mail: admin@rid.org
Web site: www.rid.org
Maintains nationwide registry of where to find sign language interpreters.

DEVELOPMENTAL DISABILITIES

State Development Disability Agencies
Each state and territory has a public agency that funds and provides services to individuals with developmental disabilities and mental retardation. A listing of these agencies can be found at the following web site: www.ddrcco.com/states.htm

American Association of University Affiliated Programs (AAUAP)
8630 Fenton St., Suite 410
Silver Spring, MD 20910
Voice: (301) 588-8252
Fax: (301) 588-2842
Web site: www.aauap.org
University Affiliated Programs are federally-funded organizations that provide a wide variety of training, technical assistance, and other services, all focused on the inclusion of people with developmental disabilities into the community. UAPs can be good resources for information and referral on services for people with developmental disabilities. Many UAPs have projects focused on employment. At least one UAP is located in every state and territory; a list is available from AAUAP.

**National Association of Developmental Disabilities Councils (NADDC)**

1234 Massachusetts Ave, NW, Suite 103
Washington, DC 20005
Voice: (202) 347-1234
FAX: (202) 347-4023
Web site: www.igc.org/NADDC

Developmental Disabilities (DD) Councils are federally-funded organizations that provide a voice within state government to speak for valued roles and positive social change for people with developmental disabilities. DD Councils undertake a wide variety of projects and activities, including many pertaining to employment. They can also provide resources, information, and referral on services for people with developmental disabilities. There is a DD Council in every state and territory; a list is available from NADDC.

**EMPLOYMENT**

**The Association for Persons in Supported Employment (APSE)**

1627 Monument Avenue
Richmond, VA 23220
Voice: (804) 278-9187
Fax: (804) 278-9377
E-mail: apse@apse.org
Web: www.apse.org

Provides information, updates, and resources to promote and expand supported, integrated employment opportunities for people with disabilities. Web site has a bulletin board for tips and techniques on supported employment.

**National Business & Disability Council**

201 I.U. Willets Rd
Albertson, NY 11507
Voice: (516) 465-1515
Information hot line: (516) 465-1519
Fax: (516) 465-3730
Web site: www.business-disability.com

The National Business & Disability Council (NBDC) is a resource for corporations on employing and integrating individuals with disabilities into the workforce. NBDC has a variety of resource materials, an information hot line to answer questions on employment and accessibility issues, and a resume database for individuals with disabilities seeking employment.

**Office of Disability Employment Policy**

United States Department of Labor
1331 F Street, N.W.; Suite 300
Washington, DC 20004
Voice: (202) 376-6200
TTY: (202) 376-6205
Fax: (202) 376-6219
E-mail: info@pcepd.gov
Web site: www.pcepd.gov

Federal department whose mission is to promote employment of people with disabilities. Provides information, training, and technical assistance to America’s business leaders, organized labor, rehabilitation and service providers, advocacy organizations, families and individuals with disabilities. Extensive resource library.
**Epilepsy**

Epilepsy Foundation of America (EFA)
4351 Garden City Drive; Suite 406
Landover, MD 20785
Voice: (301) 459-3700; (800) 332-1000
Publications: (301) 577-0100
Fax: (301) 577-4941
E-mail: info@efa.org
Web site: www.efa.org

Provides information about epilepsy including programs, services, research, and advocacy efforts. Web site features a teen chat room.

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**General Disability Information**

Clearinghouse on Disability Information
Office of Special Education and Rehabilitative Services
Room 3132, Switzer Building
330 C Street S.W.
Washington, DC 20202-2524
Voice/TTY: (202) 205-8241
Web Site: www.ed.gov/offices/OSERS

Provides information to people with disabilities, or anyone requesting information, by doing research and providing documents in response to inquiries. The information provided includes areas of federal funding for disability-related programs. Clearinghouse staff are trained to serve as experts in referring requests to other sources of information when necessary.

Easter Seals—National Office
230 West Monroe Street, Suite 1800
Chicago, IL 60606
Voice: (312) 726-6200; (800) 221-6827
TTY: (312) 726-4258
Fax: (312) 726-1494
E-mail: info@easter-seals.org
Web site: www.easter-seals.org

Provides information and assistance pertaining to all disability groups.

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Independent Living Research Utilization Project (ILRU)
The Institute for Rehabilitation and Research
2323 South Shephard, Suite 1000
Houston, TX 77019
Voice: (713) 520-0232
TTY: (713) 520-5136
Fax: (713) 520-5785
E-mail: ilru@ilru.org
Web: www.ilru.org

A national center for information, training, research, and technical assistance on independent living issues. Topical areas include personal assistance services and disability & managed care. Maintains a list of state and local Independent Living Centers.

Institute for Community Inclusion (ICI)
300 Longwood Avenue
Boston, MA 02115
Voice: (617) 355-6506
TTY: (617) 355-6956
Fax: (617) 355-7940
E-mail: ici@tch.harvard.edu
Web site: www.childrenshospital.org/ici

Information and referral resource. ICI is a direct service, training, and research organization that advocates for the right of all people with disabilities to be full participants in mainstream society. ICI services that may be of interest to One-Stop Centers include: training and technical assistance on employment issues, information on disability resources, and a variety of publications on employment and disability. ICI is doing extensive work on how One-Stop Centers can serve people with disabilities.
Information and referral. NCD’s overall purpose is to promote policies, programs, practices, and procedures that guarantee equal opportunity for all individuals with disabilities, regardless of the nature or severity of the disability; and to empower individuals with disabilities to achieve economic self-sufficiency, independent living, and inclusion and integration into all aspects of society.

National Information Center for Children and Youth with Disabilities
P.O. Box 1492
Washington, DC 20013
Voice/TTY: (202) 884-8200; (800) 695-0285
Fax: (202) 884-8441
E-mail: nichcy@aed.org
Web: www.nichcy.org
Provides information & referral regarding children and youth with disabilities (birth-age 22) to families, educators, and other professionals. While the main focus of NICHCY is on children and youth, extensive information is available on disability related issues for all agencies. Maintains state and local listings of disability-related organizations, parent groups, and professional associations.

Brain Injury Association
(formerly the National Head Injury Foundation)
105 North Alfred Street
Alexandria, VA 22314
Voice: (800) 444-6443; (703) 236-6000
Fax: (703) 236-6001
E-mail: FamilyHelpline@biausa.org
Web site: www.biausa.org
State offices and affiliates available at:
www.biausa.org/States.htm
National organization which does research, education and advocacy concerning brain injuries. Has extensive resource listings, and information and referral services.
INDEPENDENT LIVING CENTERS (ILCs)

Independent Living Centers (ILCs) are private, non-profit, consumer-controlled, community-based organizations that provide services and advocacy by and for persons with all types of disabilities. Core services at all centers include: information and referral; independent living skills training; peer counseling (including cross-disability peer counseling); and individual and systems advocacy. Other services vary but can include: counseling; services related to securing housing or shelter; rehabilitation technology; mobility training; life skills training and interpreter and reader services for individuals with significant cognitive disabilities; personal assistance services; consumer information programs; supported living; transportation; physical rehabilitation; therapeutic treatment; recreation services; self-awareness and self-esteem training for youth with disabilities; services to children; and community awareness programs to enhance the understanding and integration into society of individuals with disabilities. One-Stop Centers may wish to contact the ILCs in their local area to find out what kind of services the ILC offers, and how the One-Stop and ILC could work collaboratively to meet the needs of people with disabilities.

A basic overview of Independent Living Centers is available at:
www.crinet.org/moreinfo/ilru.htm

National Council on Independent Living (NCIL)
1916 Wilson Boulevard, Suite 209
Arlington, VA 22201
Voice: (703) 525-3406
TTY: (703) 525-4153
Fax: (703) 525-3409
E-mail: ncil@ncil.org
Web Site: www.ncil.org
National membership association of Centers for Independent Living.

A list of state and local Independent Living Centers is available from:

Independent Living Research Utilization Project (ILRU)
The Institute for Rehabilitation and Research
2323 South Shephard, Suite 1000
Houston, TX 77019
Voice: (713) 520-0232
TTY: (713) 520-5136
Fax: (713) 520-5785
E-mail: ilru@ilru.org
Web: www.ilru.org
National center for information, training, research, and technical assistance in independent living. Has variety of resources and information.

LEARNING DISABILITIES

C.H.A.D.D. (Children and Adults with Attention Deficit Disorders)
8181 Professional Place; Suite 201
Landover, MD 20785
Voice: (301) 306-7070; (800) 233-4050
Fax: (301) 306-7090
E-mail: national@chadd.org
Web: www.chadd.org
Provides resources involving support, education, and advocacy for persons with Attention Deficit / Hyperactivity Disorder.

Council for Learning Disabilities (CLD)
P.O. Box 40303
Overland Park, KS 66204
Voice: (913) 492-8755
Fax: (913) 492-2546
E-mail: webmaster@cldinternational.org
Web: www.cldinternational.org
International organization of interdisciplinary professionals, that focuses on promoting innovative strategies for research and practice on behalf of individuals with learning disabilities.
Division for Learning Disabilities
Council for Exceptional Children
1920 Association Drive
Reston, VA 20191-1589
Voice: (888) 232-7733; (703) 620-3660
TTY: (703) 264-9446
Fax: (703) 264-9494
E-mail: service@cec.sped.org
Web site: www.cec.sped.org
International professional organization
dedicated to improving educational outcomes.
The DLD promotes improved services, research,
and legislation for individuals with learning
disabilities.

International Dyslexia Association
International Office
8600 LaSalle Road
Chester Building, Suite 382
Baltimore, MD 21286-2044
Voice: (800) 222-3123; (410) 296-0232
Fax: (410) 321-5069
E-mail: info@interdys.org
Web site: www.interdys.org
Scientific and educational organization
providing general information on dyslexia as
well as services, research, technology, policy,
training, and other resources. Web site includes
an active bulletin board.

Learning Disabilities Association of America
4156 Library Road
Pittsburgh, PA 15234-1349
Voice: (412) 341-1515
Fax: (412) 344-0224
E-mail: ldanatl@usaor.net
Web site: www.ldanatl.org
A listing of state affiliates is available at:
www.ldanatl.org/StatePages.shtml
Membership organization that provides
information, resources, event updates, and
advocacy efforts pertaining to the enhancement
of quality of life for individuals with learning
disabilities and their families.

National Attention Deficit Disorder Association (ADDA)
1788 Second Street, Suite 200
Highland Park, IL 60035
Voice: (847) 432-ADDA
Fax: (847) 432-5874
E-mail: mail@add.org
Web site: www.add.org
National membership organization which
provides information and referral on Attention
Deficit Disorder.

National Center for Learning Disabilities
381 Park Avenue South, Suite 1401
New York, NY 10016
Voice: (212) 545-7510; (888) 575-7373
Fax: (212) 545-9665
Web: www.ncld.org
Provides national information & referral,
educational programs, public outreach,
legislative advocacy, publications and resources
in support of persons with learning disabilities.

Recording for the Blind and Dyslexic
The Anne T. MacDonald Center
20 Roszel Road
Princeton, NJ 08540
Voice: (800) 221-4792; (609) 452-0606
E-mail: custserv@rfbd.org
Web site: www.rfbd.org
This organization maintains an over 77,000-title
library of taped textbooks, reference and
professional materials for people who cannot
read standard print because of a disability.
Materials are inexpensive.
MENTAL ILLNESS

State Mental Health Agencies

Each state and territory has a public agency which provides and funds services for individuals with psychiatric disabilities. A listing of these agencies is available at the following web site:
www.nasmhpd.org/members.htm

Bazelon Center for Mental Health Law
1101 15th St. NW, Suite 1212
Washington D.C. 20005
Phone: 202-467-5730
Fax: 202-223-0409
TDD: 202-467-4232
email: webmaster@bazelon.org
Web site: www.bazelon.org
Information and referral on legal rights of people with mental disabilities

The Center for Psychiatric Rehabilitation
Boston University
940 Commonwealth Avenue West
Boston, MA 02215
Voice: (617) 353-3549
Fax: (617) 353-7700
TTY: (617) 353-7701
Web site: www.bu.edu/sarpsych
A research, training, and service organization dedicated to improving the lives of persons who have psychiatric disabilities by improving the effectiveness of people, programs, and service systems. Information resource.

National Alliance for the Mentally Ill (NAMI)
200 North Glebe Road; Suite 1015
Arlington, VA 22203-3754
Voice: (703) 524-7600; (800) 950-6264
TTY: (703) 516-7227
Fax: (703) 524-9094
E-mail: napsec@aol.com
Web: www.nami.org
State affiliates available at:
www.apollonian.com/namilocals/default.asp
National membership organization which provides a comprehensive collection of information and resources spanning the field of mental illness including areas such as medical, legal and family issues. Focus on consumer-based advocacy.

National Depressive & Manic-Depressive Association
730 North Franklin Street; Suite 501
Chicago, IL 60610-3526
Voice: (800) 826-3632
Fax: (312) 642-7243
E-mail: myrtis@aol.com
Web: www.ndmda.org
Provides practical and helpful information from education to advocacy to support resources concerning depressive and manic-depressive illness.

International Association of Psychosocial Rehabilitation Services (IAPSRS)
10025 Governor Warfield Parkway #301
Columbia, MD 21044-3357
Voice: (410) 730-7190
TTY: (410) 730-1723
Fax: (410) 730-5965
E-mail: general@iapsrs.org
Web site: www.iapsrs.org
Provides the latest information on community-oriented rehabilitation services and resources for persons with psychiatric disabilities, including publications, public policy, and a registry of practitioners.

National Institute of Mental Health
NIMH Public Inquiries
6001 Executive Boulevard, Rm. 8184, MSC 9663
Bethesda, MD 20892-9663
Voice: (301) 443-4513
Fax: (301) 443-4279
E-mail: nimhinfo@nih.gov
Web site: www.nimh.nih.gov
National research organization which conducts research to diminish the burden of mental illness. Has a variety of information resources and publications available.

**National Mental Health Association**  
1021 Prince Street  
Alexandria, VA 22314-2971  
Voice: (800) 969-6642; (703) 684-7722  
TTY: (800) 433-5959  
E-mail: nmhainfo@aol.com  
Web site: www.nmha.org

Listing of state affiliates available at:  
www.nmha.org/affiliates/directory/index.cfm

Provides information and referral concerning mental illness. Has a variety of publications and fact sheets available.

**Obsessive-Compulsive Foundation, Inc.**  
P.O. Box 70  
Milford, CT 06460-0070  
Voice: (203) 878-5669  
E-mail: info@ocfoundation.org  
Web site: www.ocfoundation.org

State and local affiliates available at:  
www.ocfoundation.org/ocf1200a.htm

National membership organization with a variety of information and resources on obsessive-compulsive disorders.

**MENTAL RETARDATION**

**State Mental Retardation Agencies**

Each state and territory has a public agency which funds and provides services to individuals with developmental disabilities and mental retardation. A listing of these agencies can be found at the following web site:  
www.ddrcco.com/states.htm

**American Association on Mental Retardation (AAMR)**  
444 N. Capitol Street N.W.; Suite 846  
Washington, DC 20001-1512  
Voice: (202) 387-1968; (800) 424-3688  
Fax: (202) 387-2193  
Web site: www.aamr.org

Membership organization that provides general information along with books, resources, and periodical abstracts on mental retardation. Web site includes a message board, chat room, and listserv. Numerous state and local chapters.

**The Arc of the United States (formerly the Association for Retarded Citizens)**  
1010 Wayne Avenue, Suite 650  
Silver Spring, M D 20910  
500 East Border Street; Site 300  
Arlington, TX 76010  
Voice: (301) 565-3842  
Fax: (301) 565-5342  
E-mail: info@thearc.org  
Web site: www.thearc.org

Provides information, advocacy, resources, services, and policy updates in the area of mental retardation. Many local and state chapters. Web site has an active message board.

**National Down Syndrome Congress**  
7000 Peachtree-Dunwoody Road, N.E.  
Lake Ridge 400 Office Park  
Building #5, Suite 100  
Atlanta, GA 30328  
Voice: (770) 604-9500; (800) 232-6372  
Fax: (770) 604-9898  
E-mail: NDSCcenter@aol.com  
Web site: www.ndsccenter.org

A national advocacy organization focused on support and empowerment of people with Down syndrome and their families.
**National Down Syndrome Society**

666 Broadway, 8th Floor  
New York, NY 10012  
Voice: (212) 460-9330; (800) 221-4602  
Fax: (212) 979-2873  
E-mail: info@ndss.org  
Web site: www.ndss.org  
Provides education, clinical research, advocacy, and information & referral pertaining to individuals with Down syndrome.

**Recording for the Blind and Dyslexic**

The Anne T. Macdonald Center  
20 Roszel Road  
Princeton, NJ 08540  
Voice: (800) 221-4792; (609) 452-0606  
E-mail: custserv@rfbd.org  
Web site: www.rfbd.org  
This organization maintains an over 77,000-title library of taped textbooks, reference and professional materials for people who cannot read standard print because of a disability. Materials are inexpensive.

**Self Advocates Becoming Empowered**

P.O. Box 105CI  
New Fairfield, CT 06812  
Web site: www.sabeusa.org  
National self-advocacy organization. Self-advocacy is the name commonly given to the movement of people with mental retardation and other developmental disabilities who speak up for themselves and make their own decisions. Terms often connected with this evolving initiative are increased “control”, “empowerment”, and “self-determination”. Many trainings, support groups, and other opportunities are available. A self-advocacy bibliography is available at: http://thearc.org/misc/sabib.html

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**MULTIPLE SCLEROSIS**

**National Multiple Sclerosis Society**

733 Third Avenue  
New York, NY 10017  
Voice: (800) 344-4867; (212) 986-3240  
E-mail: info@nmss.org  
Web site: www.nmss.org  
Has a variety of information, publications and resources concerning multiple sclerosis. Many state and local chapters.

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**PHYSICAL DISABILITIES**

**National Institute of Neurological Disorders and Stroke (NINDS)**

Office of Communications and Public Liaison  
 Bethesda, MD 20892  
 Voice: (301) 496-5751; (800) 352-9424  
 Fax: (301) 402-2186  
 Web site: www.ninds.nih.gov  
 A component of the National Institutes of Health, this organization is the leading supporter of biomedical research on disorders of the brain and nervous system.

**National Spinal Cord Injury Association**

6701 Democracy Blvd.  
Suite 300, #300-9  
Silver Spring, M D 20910  
Voice: (800) 962-9629; (301) 588-6959  
Fax: (301) 588-9414  
E-mail: resource@spinalcord.org  
Web site: www.spinalcord.org  
Has a variety of information, publications, and resources on spinal cord injuries. Chapters and support groups throughout the United States.
SOCIAL SECURITY

Social Security Administration
Office of Public Inquiries
6401 Security Blvd.
Room 4-C-5 Annex
Baltimore, MD 21235
Voice: 1-800-772-1213
TTY: 1-800-325-0778

Web Sites:
• Social Security Online: www.ssa.gov
• Employment Support Programs: www.ssa.gov/work
• The Office of Disability Home Page: www.ssa.gov/disability

The Social Security Administration manages the cash benefit program for people with disabilities (Social Security Disability Insurance - SSDI, and Supplemental Security Income - SSI), and also funds services to assist people with disabilities to find and maintain employment. Call between 7:00 AM to 7:00 PM any business day.

Regional and Local Offices
Regional offices for the Social Security Administration are located in Atlanta, Boston, Chicago, Dallas, Denver, Kansas City, New York, Philadelphia, San Francisco, and Seattle.

There are local offices of Social Security throughout the United States. Addresses for regional and local offices are located in the “Blue Pages” or under U.S. Government in the phone book.

Each of the regional offices also has a web site, which can be accessed through the main Social Security site.

Employment Support Institute
Attention: WorkWORLD Support
Virginia Commonwealth University School of Business
1015 Floyd Avenue
P.O. Box 844000
Richmond, VA 23284-4000
Voice: (804) 828-2665
E-mail: WorkWORLD@vcu.edu
Web site: www.workworld.org

The Employment Support Institute has developed WorkWORLD, software to assist individuals with disabilities in calculating the impact of employment on Social Security and other benefits. One-Stops may wish to obtain a copy of this software to assist individuals in managing their benefits.

SPEECH & HEARING

American Speech-Language-Hearing Association (ASHA)
10801 Rockville Pike
Rockville, MD 20852
Voice/TTY: (800) 638-8255; (301) 897-5700
E-mail: actioncenter@asha.org
Web site: www.asha.org

Organization which focuses on a variety of communication-related disabilities. Has a variety of resources and information on speech and hearing disabilities, and a listing of self-help groups.

Stuttering Foundation of America
3100 Walnut Grove Road #603
P.O. Box 11749
Memphis, TN 38111
Voice: (800) 992-9392; (901) 452-7343
Fax: (901) 452-3931
E-mail: stuttersfa@aol.com
Web site: www.stuttersfa.org

Association focused on prevention and improved treatment of stuttering. Has a variety of information, resources, and publications.
SPINA BIFIDA

Spina Bifida Association of America
4590 MacArthur Boulevard, N.W., Suite 250
Washington, D.C. 20007-4226
Voice: (800) 621-3141; (202) 944-3285
E-mail: sbaa@sbaa.org
Web site: www.sbaa.org
Provides a variety of information, resources and publications on Spina Bifida. Has numerous state and local chapters.

TOURETTE SYNDROME

Tourette Syndrome Association
42-40 Bell Boulevard
Bayside, NY 11361
Voice: (800) 237-0717; (718) 224-2999
E-mail: tourette@ix.netcom.com
Web site: www.tsa-usa.org
Publications, resources, and information and referral concerning Tourette Syndrome. Many state and local chapters.

TRANSITION FROM SCHOOL TO ADULT LIFE

National Information Center for Children and Youth with Disabilities
P.O. Box 1492
Washington, D.C. 20013
Voice/TTY: (800) 695-0285; (202) 884-8200
Fax: (202) 884-8441
E-mail: nichcy@aed.org
Web site: www.nichcy.org
Provides information & referral regarding children and youth with disabilities (birth to age 22) for families, educators, and other professionals; also has extensive information pertaining to adults with disabilities. Has an extensive number of free publications on transition and other topics. Maintains listings of disability-related organizations, parent groups, and professional associations at the state and local level.

National School-To-Work Learning & Information Center
400 Virginia Ave., SW
Washington, D.C. 20024
Voice: (800) 251-7236
Fax: (202) 488-7395
E-mail: stw-lc@ed.gov
Web site: www.stw.ed.gov
This is the national resource center for School-to-Work programs. Extensive information is available on School-to-Work programs, including some information specific to students with disabilities.

National Transition Alliance for Youth with Disabilities
Transition Research Institute
University of Illinois
117 Children’s Research Center
51 Gerty Drive
Champaign, IL 61820
Voice: (217) 333-2325
E-mail: nta@aed.org
Web site: www.dssc.org/nta/
NTA has a variety of information and resources, including information on model transition services and connections between transition and School-to-Work.

National Transition Network
430 Wulling Hall
86 Pleasant Street SW
Minneapolis, MN 55455
Voice: (612) 626-8200
E-mail: ntn@icimail.coled.umn.edu
Web site: http://ici2.coled.umn.edu/ntn/
NTN provides consultation and advice on transition, publishes a variety of resources, and maintains a list of state contacts.

PACER Center
8161 Normandale Boulevard
Bloomington, MN 55437-1044
Voice: (800) 537-2237 or (952) 838-9000
Fax: (952) 838-0199
TTY: (952) 838-0190
E-mail: pacer@pacer.org
Web site: www.pacer.org
PACER has a variety of activities focused on improving quality of life for children and young adults with all disabilities. PACER has a wide array of information and publications available on transition.

TRANSPORTATION

Community Transportation Association
1341 G St., NW
Suite 600
Washington, DC 20005
Voice: (202) 628-1480
Fax: (202) 737-9197
Information and referral hotline: (800) 527-8279
Web site: www.ctaa.org
This national advocacy organization focuses on transportation for individuals who do not have access to mass transit or private automobiles.

Federal Transit Administration
TCR-1, Room 7412
Office of Civil Rights
400 7th Street, SW
Washington, DC 20590
Voice: (202) 366-366-0153 or (888) 446-4511
TTY/FIRS: (800) 877-8339
Web site: www.fta.dot.gov
A good source for determining the rights of people with disabilities concerning public transportation, including the regulations concerning paratransit systems.
Note: FTA has information on grants for assisting people with low incomes (including people with disabilities) with transportation. This information is available at: www.fta.dot.gov/utw/uoft.html

Project Action
700 Thirteenth Street, N.W., Suite 200
Washington, DC 20005
Voice: (800) 659-6428
Fax: (202) 347-3066
Web site: www.projectaction.org
E-mail: nsmit@easter-sealsdc.org
This is a national program that fosters accessible transportation services for people with disabilities. It is administered by the National Easter Seal Society and funded by the Federal Transit Administration.

U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590
Voice: (202) 366-4011
TTY: (202) 366-2979
Fax: (202) 366-7951
Web site: www.dot.gov/accessibility
A variety of information on regulations and resources concerning transportation for people with disabilities.
US DEPARTMENT OF LABOR

Employment & Training Administration
WIA & One-Stop Disability Contacts

disAbility Employment and Initiatives Unit
Room N-4641
Department of Labor/Employment and Training Administration
200 Constitution Ave., N.W.
Washington, DC 20210
ETA Disability Online Web site:
http://wdsc.doleta.gov/disability

Office of National Programs
Director
Voice: (202) 219-5500, ext. 122
Alexandra Kielty
Division Chief, disAbility Initiatives Unit
Voice: (202) 693-3730
Fax: (202) 693-3818

One-Stop/Disability Coordinators

Region I - Boston
Jose Melendez - E-mail: jmelendez@doleta.gov
Holly O’Brien - E-mail: hobrien@doleta.gov
USDOL/ETA
JFK Federal Building, Room E-350
Boston, MA 02203
Voice: (617) 565-2246
Fax: (617) 565-2229

Region I - New York
Ellyn Spratt-Soualah
USDOL/ETA
201 Varick St., Rm 755
New York, NY 10014
Voice: (212) 620-6816
Fax: (212) 337-2144
E-mail: espratt-soualah@doleta.gov

Region II - Philadelphia Region
Sharon Duckett
USDOL/ETA
P.O. Box 8796; 3535 Market St., Rm 13300
Philadelphia, PA 19104
Voice: (215) 861-5217
Fax: (215) 861-5261
E-mail: sduckett@doleta.gov

Region III - Atlanta Region
Tom Nelson
USDOL/ETA, Atlanta Federal Center
Room 6M12, 60 Forsyth St., S.W.
Atlanta, GA 31313
Voice: (404) 562-2119
Fax: (404) 562-2153
E-mail: tnelson@doleta.gov

Region IV - Hub Dallas Region
James Howard
USDOL/ETA
Federal Building, Rm 317, 525 Griffin St.
Dallas, TX 75203
Voice: (214) 767-2154
Fax: (214) 767-4952
E-mail: jhoward@doleta.gov

Region IV Hub - Dallas Region
Lynn Kinzer
USDOL/ETA
1999 Broadway St., Ste. 1780
Denver, CO 80202-5716
Voice: (303) 844-1654
Fax: (303) 844-1744
E-mail: lkinzer@doleta.gov

Region V Hub - Chicago Region
Tom Dilisio
USDOL/ETA
230 S. Dearborn St., Rm 628
Chicago, IL 60604
Voice: (312) 353-4218
Fax: (312) 353-4474
E-mail: tdilisio@doleta.gov
VOCATIONAL REHABILITATION

State Public Vocational Rehabilitation Agencies
A listing of the public vocational rehabilitation agencies for all states and territories is available at the following web site:
www.nchrtm.okstate.edu/pages/state_VR.html

Rehabilitation Services Administration (RSA)
Office of Special Education and Rehabilitative Services
United States Department of Education
Web site: www.ed.gov/offices/OSERS/
The Rehabilitation Services Administration (RSA) is the federal agency that funds the public vocational rehabilitation system

RSA Regional Commissioners

Regions I and II (Boston and New York)
Mr. John J. Szufnarowski
Department of Education
J.W. McCormack POCH Building, Room 232
Boston, MA 02109
Voice: (617) 223-4090
Fax: (617) 223-4573
TTY: (617) 223-4097
E-mail: john_szufnarowski@ed.gov

Region I: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

Region II: New Jersey, New York, Puerto Rico, Virgin Islands

Regions III and IV (Philadelphia and Atlanta)
Dr. Ralph N. Pacinelli
Department of Education
The Wannamaker Building, Suite 512
100 Penn Square East
Philadelphia, PA 19107
Voice: (215) 656-8531
Fax: (215) 656-6188
TTY: (215) 656-6186
E-mail: ralph_pacinelli@ed.gov

Region III: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia
Region IV: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee

Regions V and VII (Chicago and Kansas City)
Dr. Douglas Burleigh
Department of Education
10220 N. Executive Hills Blvd.
Kansas City, MO 64153-1367
Voice: (816) 880-4107
Fax: (816) 891-0807
TTY: (816) 891-0985
E-mail: douglas_burleigh@ed.gov

Region V: Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
Region VII: Iowa, Kansas, Missouri, Nebraska

Regions VI and VIII (Dallas and Denver)
Mr. Loerance Deaver
Department of Education
Harwood Center
1999 Bryan Street, Suite 2740
Dallas, TX 75201
Voice: (214) 880-4927
Fax: (214) 880-4931
TTY: (214) 767-8125
E-mail: loerance_deaver@ed.gov

Region VI: Arkansas, Louisiana, New Mexico, Oklahoma, Texas
Region VIII: Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming

Regions IX and X (San Francisco and Seattle)
Mr. Gilbert Williams
Department of Education
Federal Office Bldg., Room 215
50 United Nations Plaza
San Francisco, CA 94102
Voice: (415) 556-4070
Fax: (415) 437-7848
TTY: (415) 437-7845
E-mail: gilbert_williams@ed.gov

Region IX: American Samoa, Arizona, California, Guam, Hawaii, Nevada, Northern Marianas
Region X: Alaska, Idaho, Oregon, Washington

RSA Regional DOL/One-Stop Coordinators
Region I: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
Maryanne Langton
E-mail: Maryanne_Langton@ed.gov
Richard Lawrence
E-mail: Richard_Lawrence@ed.gov
Department of ED/OSERS
J.W. McCormack PO and Courthouse, Rm 232
Boston, MA 02109
Voice: (617) 223-4086
Fax: (617) 223-4573

Region II: New Jersey, New York, Puerto Rico, Virgin Islands
Anthony Spinelli
Department of ED/OSERS
76 Park Place, Room 1236
New York, NY 10007
Voice: (212) 264-4016
Fax: (212) 264-3029
E-mail: Anthony_Spinelli@ed.gov

Region III: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia
Anthony Renzi
Department of ED/OSERS
The Wanamaker Building, Suite 512
100 Penn Square East
Philadelphia, PA 19107
Voice: (215) 656-8531
Fax: (215) 656-6188
E-mail: Anthony_Renzi@ed.gov

Region IV: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee
Darlo Koldenhoven
Department of ED/OSERS
61 Forsyth St. SW, Room 18-T-91
Atlanta, GA 30303
Voice: (404) 562-6330
Fax: (404) 562-6346
E-mail: Darlo_Koldenhoven@ed.gov
Region V: Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
Charles Linster
Department of ED/OSERS
111 N. Canal, Room 1048
Chicago, Illinois 60606
Voice: (312) 886-8625
Fax: (312) 886-8623
E-mail: Charles_Linster@ed.gov

Region VI: Arkansas, Louisiana, New Mexico, Oklahoma, Texas
Martha Garber
Department of ED/OSERS
Harwood Center
1999 Bryan St., Suite 2740
Dallas, TX 75201-6817
Voice: (214) 880-4927
Fax: (214) 880-4931
E-mail: Martha_A._Garber@ed.gov

Region VII: Iowa, Kansas, Missouri, Nebraska
Geraldine Harris
Department of ED/OSERS
10220 N. Executive Hills Boulevard
Kansas City, MO 64153-1367
Voice: (816) 880-4102
Fax: (816) 891-0807
E-mail: Geraldine_Harris@ed.gov

Region VIII: Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming
Marian Fuller
Department of ED/OSERS
Federal Office Building, Suite 310
1244 Speer Boulevard
Denver, CO 80204-3582
Voice: (303) 844-2135
Fax: (303) 844-6269
E-mail: Marian_Fuller@ed.gov

Region IX: American Samoa, Arizona, California, Guam, Hawaii, Nevada, Northern Marianas
Joe Pepin
Voice: 415-437-7852
E-mail: Joe_Pepin@ed.gov
Madeline Majete
Voice: 415-437-7854
E-mail: Madeline_Majete@ed.gov
Department of ED/OSERS
Federal Office Building, Room 215
50 United Nations Plaza
San Francisco, CA 94102
Fax: (415) 437-7848

Region X: Alaska, Idaho, Oregon, Washington
Diana Koreski
Department of ED/OSERS
915 Second Avenue, Room 2848
Seattle, WA 98174-1099
Voice: (206) 220-7840
Fax: (206) 220-7842
E-mail: Diana_Koreski@ed.gov